

Schedule Star	IS Schedule Star front screen going to change? When Arbiter tried to do scheduling in Michigan 10-15 years ago, the arbiter scheduling screen was a disaster. Don't change Schedule Star Format. I have tried many programs and I keep coming back to Schedule Star.	<p>There will be no changes to Schedule Star for the 2025-26 school year.</p> <p>Schedule Star will merge into Arbiter Game beginning with the 2026-27 school year. The Arbiter Game platform has come a long way since its early versions over a decade ago — it's been completely re-engineered and enhanced, with many updates inspired directly by feedback from Schedule Star users.</p> <p>We encourage you to join our upcoming sessions, where we'll take a closer look at Arbiter's scheduling tools and demonstrate how far the product has come. And if you're open to it, we'd love to hear more about what you found difficult in the past — your insights help us ensure those areas are addressed moving forward.</p>
	Will schedule star information transfer over to new system? Will our Big teams school website stay the same?	Our development team is exploring the best path to migrate existing BigTeams data into Arbiter, with the goal of carrying over as much information as possible.
	What will happen to Schedule Star?	No changes will occur for the 2025-26 school year. Schedule Star will merge into Arbiter Game for 2026-27.
	The events we entered on our own WILL NOT migrate?	No that is not correct. All events in your system will be migrated.
	Will there be more ways to alter printable rosters (as in fonts, size, additional info, managers etc?)	That is something our team will look into moving forward. More information to come as we get closer to specifics on that feature.
	Will we be able to create the PIAA-required Eligibility Lists (required in Pennsylvania) directly as we are now?	There is nothing state or league specific at this time.
	I currently only use Arbiter to pay officials or for access to referee assignor information. Do I have to register separately for Arbiter Game and is Arbiter Game where all or scheduling will be in the future?	Schedule Star clients will be migrated to Arbiter Game, which is where your scheduling will take place moving forward.
	Also wondering about awards tracking. I need my history for the 4 years of student awards throughout high school. Will the history migrate?	That is something our team will look into moving forward. More information to come as we get closer to specifics on that feature.
	We currently have both Arbiter and Schedule Star. If we have already entered events in Arbiter for the 26-27 season, will these events be duplicated when you move them over?	Our team will ensure that there is not a duplication of data when we go to migrate customers over from Schedule Star to Arbiter Game.
	I am on Arbiter as an official and an AD. Our assignors use Arbiter to assign officials so will I need a separate account one migration takes place?	No, you will be able to toggle between your officials account and AD account.
	Is Schedule Star going away and will just be Arbiter? Will Student Central be something different, and will it require new logins for students/parents staff? What will our Big Teams Website look like?	<p>Schedule Star will be sunset at the conclusion of the 25-26 school year and clients will be migrated to Arbiter Game. Student Central clients will be migrated to Arbiter Registration and our team is still working on determining what information will be carried over. BigTeams Fan central websites will be migrated to Arbiter websites. Please visit the migration hub website to see an example of those websites.</p>
	I have always found Arbiter to be a platform better suited for officials/assigners. Not a website suited for the needs of an AD (my opinion). Schedule Star/Big Teams offers everything an AD needs. Will changes favor the Arbiter platform?	That's a fair concern. Our teams are working closely to ensure the BigTeams experience you value carries over seamlessly into Arbiter's platform. The goal is to enhance tools for athletic administrators--and expand beyond the previous focus on official's tools. We encourage you to take a fresh look at the platform. More details and demos will be shared soon.
	<i>If yes, that may prompt me (and others) to explore alternatives</i> Our scheduling process for future seasons (the next two seasons - aka 26-27 and 27-28) begins in earnest next week. Should I strive to be doing that in ScheduleStar or would the Arbiter system be available to schedule into immediately for future seasons to try to alleviate any data import concerns or issues?	Customers should continue to use the Schedule Star in scheduling future events (26-27, 27-28, 2tc) as they will be migrated over to Arbiter Game.
	Will the migration and changes keep old data? For example, will we have access to old schedules that are currently in ScheduleStar?	Yes. However, our team is still determining how far in the past we will be able to migrate data from Schedule Star into Arbiter Game. More info to come on this.
	If I only use schedule star from Big Teams, will that platform be changing to Arbiter game?	Yes, Schedule Star clients will migrate to Arbiter Game after this school year.
	Will the data that is in Schedule Star be transferred to Arbiter? Example: Officials and schools in our directory.	Yes, that information is being taken into account as part of the migration.
Student Central	What is going to happen to Student Central?	There will be no changes to Student Central for the 2025–26 school year. Beginning with 2026–27, Student Central will merge into Arbiter Registration, which includes additional features such as injury management and text messaging. Our team will guide schools through a smooth transition when the time comes.
	With the migration, will all student information also be transferred over?	We are working with our data and security team to ensure that all student data is retained. We will provide the necessary information to access that information once we have finalized the plans.
	Does Arbiter already have an athlete registration system?	Yes, Arbiter Registration. Our team is still determining on syncing capabilities moving forward.
	Will the Arbiter system allow for syncing rosters in the registration program (behind the scenes) with the front line product that families/fans see?	Arbiter Registration, formerly known as FamilyID, will be the online registration platform that Student Central clients will be migrated to.
	Family ID remains an Arbiter feature?	Product analysis is being conducted to ensure that the Arbiter Registration product will be a smooth transition for those clients familiar with Student Central.

Med Central	Does Arbiter have a Med Central version to be used by an Athletic Trainer?	There is an injury tracking system in Arbiter that will be shared with clients.
Fan Central	how you are working to make sure that all of your school athletic websites are ADA compliant by April 2026.	Accessibility is a top priority for us. Our standard Arbiter Websites template is designed to meet WCAG 2.1 Level AA accessibility standards, which ensures full ADA compliance. For schools using a customized design or different template, we also perform an ADA quality review (QA) before launch to verify compliance. When needed, we can provide a site-specific VPAT.
	We're in Ohio, members of OHSAA. Since OHSAA is partnered with Dragonfly, I'm not clear on the advantages of an Arbiter website when I have to look at a change anyway?	Arbiter websites offer custom design and branding, mobile optimization, real-time schedule and score updates and an ad-free viewing experience.
	Can you share the website to find these resources/faqs?	That website is: https://marketing.arbiter.io/bt_migration
	live Linked calendar from Big Teams to a Website - Finals site specifically. Will this break?	That functionality will exist through the 25-26 school year. However, there has been no determination on the connection past that time.
	Will my photos on my BigTeams website migrate over to the Arbiter website? This is my biggest concern. I already use Arbiter for quite a few things.	Specifics on what data will be migrated from Fan Central websites to Arbiter websites have not been finalized yet. More info to come.
	Will our websites we use thru BigTeams stay the same and use the same domain names?	BigTeams Fan Central websites will be migrated over to Arbiter websites.
	If we have migrated to BigTeams website host, will we have to now migrate to Arbiter?	Yes, BigTeams Fan Central websites will be migrated over to Arbiter websites.
League Central	CAN WE GET LEAGUE CENTRAL ACCESS IF WE DO NOT HAVE IT?	League Central is a standalone product that is not included with BigTeams packages. It too will be sunset at the conclusion of the 25-26 school year, with Arbiter Scheduling taking its place.
	so will all the games that I haven't accepted in league central NOT roll in ?	Events that have not been accepted WILL NOT be migrated to Arbiter Game from Schedule Star.
General	We have an account through Arbiter and Schedule Star this school year, moving forward what can we expect for our budget to be? Will our accounts merge?	Your current contract and pricing will remain unchanged until renewal. At that time, you may notice a small price adjustment in line with standard annual updates across the industry. These adjustments allow us to continue enhancing our products and support while keeping costs competitive.
	Change of cost between current Big Teams to Arbiter products?	Your current contract and pricing will remain unchanged until renewal. At that time, you may notice a small price adjustment in line with standard annual updates across the industry. These adjustments allow us to continue enhancing our products and support while keeping costs competitive.
	Do you have an idea of cost yet?	Your current contract and pricing will remain unchanged until renewal. At that time, you may notice a small price adjustment in line with standard annual updates across the industry. These adjustments allow us to continue enhancing our products and support while keeping costs competitive.
	What will the transition look like from rSchool to Arbiter?	The migration of rSchool's Activity Scheduler to Arbiter Game is similar to what we outlined yesterday. You can find details on this landing page.
	will athletic workers be able to request to work specific events through this system ?	This isn't a feature that's currently available, but schools can assign workers directly within the event setup. We'll consider adding more flexibility for worker requests in future updates based on client feedback.
	Will you still offer a la carte options? And will you be releasing new packages? Or is everything still standard	This has not been determined. More info to come.
	So you're going to the arbiter platform? Will there be any changes to their platform?	BigTeams clients will be migrated to the comparable Arbiter platform. Our team is currently examining all products to make sure that once the migration occurs clients will have access to all of the tools they need to make their department run efficiently.
	Question? - Will Arbitersports.com be compatible with Blackbaud	Our team will be examining all API partnerships moving forward. More information to come. For SIS partners, we are currently working on a plan for 2026.
	If we already use both Big Teams and Arbiter, will the migration be smoother for us?	Yes.